1

## Activity Performance Indicators

The activity service and performance results in 2013/14 is detailed below:

## 2013/14 results

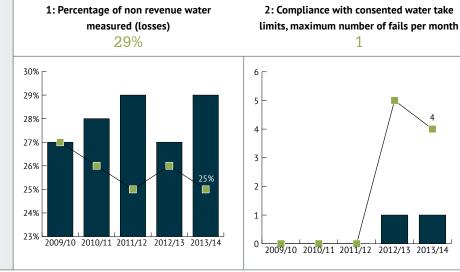
Result —**—**— Target

# 1: Not Achieved

The programme for checking / calibrating flowmeters has been extended to include all essential flowmeters. Program in place district wide to replace old imperial water meters.

### 2: Achieved

Water takes all within consent limits. Only one recorded in October 2013 at Opononi WTP which breached compliance due to low chlorine levels in reservoir.

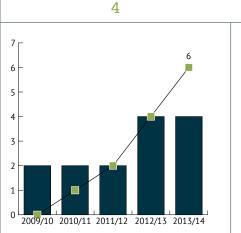


#### 3: Not Achieved

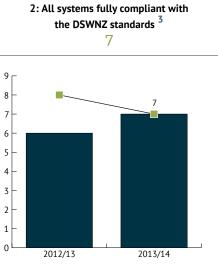
The following systems are currently compliant and exceeding the KPI grade of Bb: Kaitaia - Ab Kawakawa - Ab Kerikeri - Ab Paihia - Ae Equipment upgrades are required to achieve compliance with remaining schemes.

#### 4: Achieved

All 7 schemes currently compliant with DWSNZ 2008.



3: Number of systems achieving grade Bb  $^{2}$ 



2012/13

2013/14

#### 5: Achieved

This has been achieved by the replacement of ageing assets using a risk based renewal programme.

#### 6: Achieved

Proactive management of the alliance contract and the implementation of routine maintenance programs assisted in maintaining the standards.

3: 5: Maintain number of mains breaks per km of pipe 11

20 r

15

10

0

6: Percentage of urgent RFS (4 hours) responded within timeframe 96%



2 For more information on Public Health Grading of Water Supplies please refer to the Ministry of Health website: http://www.drinkingwater.esr.cri.nz/general/grading.asp

3 Compliance with the Drinking Water Standards for New Zealand has changed. Significant funds will now be required to meet the revised (2008) standard (not budgeted for in 2013-14).