

Activity Performance Indicators

The activity service and performance results in 2013/14 is detailed below:

Result Target

2013/14 results

<p>1: Achieved Demand for housing for the elderly is variable and steps are taken monthly to ensure appropriate agencies are advised of availability and in tandem public advertising is undertaken. Council currently have 5 vacancies in Kaitaia, 1 vacancy each in Opononi, Kerikeri and Kaikohe.</p> <p>2: Achieved Utilised a variety of maintenance resources that have been able to respond to faults in a timely and programmed manner.</p>	<p>1: Percentage of occupancy</p> <p>95%</p>	<p>2: Percentage of faults responded to in set time (2 days urgent, 5 days urgent, 5 days non-urgent)</p> <p>99%</p>																	
	<table border="1"> <caption>Percentage of occupancy</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2012/13</td> <td>95%</td> </tr> <tr> <td>2013/14</td> <td>95%</td> </tr> </tbody> </table>	Year	Percentage	2012/13	95%	2013/14	95%	<table border="1"> <caption>Percentage of faults responded to in set time</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2009/11</td> <td>99%</td> </tr> <tr> <td>2010/11</td> <td>96%</td> </tr> <tr> <td>2011/12</td> <td>99%</td> </tr> <tr> <td>2012/13</td> <td>99%</td> </tr> <tr> <td>2013/14</td> <td>96%</td> </tr> </tbody> </table>	Year	Percentage	2009/11	99%	2010/11	96%	2011/12	99%	2012/13	99%	2013/14
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