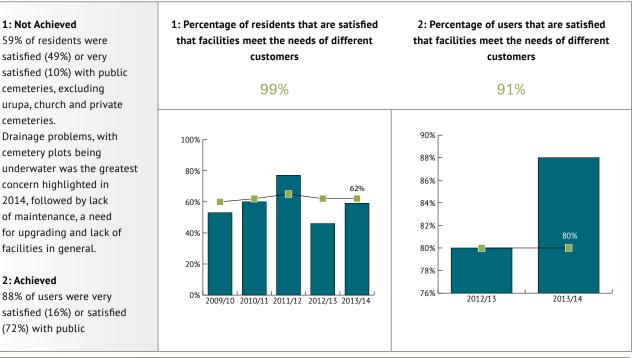


Activity Performance Indicators

The information below includes:

- How residents rated their satisfaction on use of a selection of Council services and facilities;
- The activity service and performance results; and
- A peer review comparison with three Councils (Thames-Coromandel District Council (TCDC), Opotiki District Council (ODC) and Gisborne District Council (GDC) looking primarily at customer satisfaction with Council's facilities and services.

2013/14 results



Result

Peer Group Comparison Combined satisfaction with the cemeteries was 63% for peer Councils.	Peer Group Average 63%			
	COUNCILS	2014	2012	
	тсрс	50%	83%	
	ODC	70%	76%	
	GDC	69%	73%	