

Contact Details

Service Centres

Council service centres can be found in the following locations:

Headquarters

KAIKOHE	KAITAIA	KAEO
Memorial Avenue Kaikohe Tel: 0800 920 029 Tel: 09 401 5200 Fax: 09 401 2137 Monday – Friday 8:00am - 5:00pm	Te Ahu Kaitaia Tel: 0800 920 029 Monday – Friday 8:00am - 5:00pm	Leigh Street Kaeo Tel: 0800 920 029 Fax: 09 405 0379 Monday – Friday 8:00am - 4:30pm (closed 12:30pm - 1:00pm)

PROCTER LIBRARY, KERIKERI	KAWAKAWA
Procter Library Cobham Road Kerikeri Fax: 09 404 305 Monday - Friday 8:00am - 4:30pm	Gillies Street Kawakawa Tel: 0800 920 029 Fax: 09 407 7127 Monday – Friday 8:00am - 5:00pm

RAWENE	HOKIANGA
Parnell Street Rawene Tel: 0800 920 029 Fax: 09 405 7828 Tuesdays and Thursdays 8:00am - 4:30pm (closed 12:30pm - 1:00pm)	i-SITE Visitor Information Centre 29 - 31 State Highway 12 Opononi Tel: 09 405 8869 Fax: 09 405 8317 Open 7 days (except Christmas Day) 8:30am - 5:00pm

All correspondence should be directed to: Private Bag 752, Kaikohe 0440 or via Council's website at <http://www.fndc.govt.nz/contact/email-us>

Customer Enquiries

Customers can access a full range of services at any of our Service Centres or by contacting our Call Centre on 0800 920 029 or 09 401 5200. You can contact a representative by telephone 24 hours a day, 7 days a week on our service number 0800 920 029 or on 09 401 5200. Outside of normal working hours, an after hours answering service will log and escalate any urgent requests.

Facsimile 09 401 2137, or visit our website: www.fndc.govt.nz/contact/email-us