

Symbols used to identify each measure contributing to community outcomes

PH Public Health EM Environment

Council initiatives Improvements in recycling facilities		Measure Percentage by tonnage of waste that is recycled / reused.		EM PH
Result 2010/11: 54.78%	Target 2011/12: 55%	Result 2010/11: 54.87%	Not Achieved - Comments: A drop in recycling reflects the down turn in economy.	

Council initiatives Introduction of green waste processing. Implementation of environmental awareness programme		Measure Per capita volume of refuse from district disposed of at landfills.		EM
Result 2010/11: 1.51	Target 2011/12: 1.55	Result 2011/12: 1.38	Achieved - Comments: The volume of waste to landfill continues to drop influenced by the economy.	

Council initiatives General service improvements		Measure Percentage of respondents very satisfied / satisfied with refuse service in Communitrak Survey.		PH EM
Result 2010/11: 68%	Target 2011/12: 75%	Result 2011/12: 80%	Achieved - Comments: The increase in satisfaction is that more people are making use of the kerbside refuse services provided by others. There has been a notable drop in volume of refuse to transfer stations. Standards at transfer stations have been maintained.	

Council initiatives Improvements in infrastructure and equipment		Measure Percentage of respondents very satisfied / satisfied with recycling services in Communitrak Survey.		EM
Result 2010/11: 72%	Target 2011/12: 80%	Result 2011/12: 78%	Not Achieved - Comments: Main factor for missing target is a customer belief for 'free' kerbside recycling.	

