

Symbols used to identify each measure contributing to community outcomes

PS Public Safety TS Transport SC Services that support Communities

<b>Council initiatives</b> Continue to improve consents processing		<b>Measure</b> Level of satisfaction with planning, building or inspection services (Communitrak Survey). <i>Further more, in 2012, satisfaction rating for building and resource consent was asked only to residents who have applied for a building or resource consent in the past 12 months.</i>		PH PS EM
<b>Result 2010/11:</b> 61% for consent applications and 71% for inspections	<b>Target 2011/12:</b> 45%	<b>Result 2011/12:</b> 66% for consent applications and 74% for inspections	<b>Achieved - Comments:</b> Have continued to exceed the target in part due to process improvements, and quicker processing times.	
<b>Council initiatives</b> Continue to improve consents processing		<b>Measure</b> Average number of days to process building consents excluding time on hold.		PH PS EM
<b>Result 2010/11:</b> 8	<b>Target 2011/12:</b> 12	<b>Result 2011/12:</b> 10	<b>Achieved - Comments:</b> Standard of applications have improved with the implementation of the licensed building practitioner scheme.	
<b>Council initiatives</b> Continue to improve consents processing		<b>Measure</b> Percentage of non notified resource consents completed within statutory timeframes (20 days).		PH PS EM
<b>Result 2010/11:</b> 97%	<b>Target 2011/12:</b> 90%	<b>Result 2011/12:</b> 98%	<b>Achieved - Comments:</b> Have continued to exceed the target in part due to process improvements, and quicker processing times.	
<b>Council initiatives</b> Continue to improve consents processing		<b>Measure</b> Average number of days to process subdivision consents excluding time on hold.		PH PS EM
<b>Result 2010/11:</b> 17	<b>Target 2011/12:</b> 40	<b>Result 2011/12:</b> 18	<b>Achieved - Comments:</b> Have continued to exceed the target in part due to process improvements, and quicker processing times.	
<b>Council initiatives</b> Improve the delivery of liquor licensing services		<b>Measure</b> Percentage of liquor licensed premises visited to promote good host responsibility.		PH PS
<b>Result 2010/11:</b> 20%	<b>Target 2011/12:</b> 25%	<b>Result 2011/12:</b> 24.41%	<b>Not Achieved - Comments:</b> Number of premises was just below target. Additional resources are made available for 2012/13 to ensure target is met.	

