

Symbols used to identify each measure contributing to community outcomes

PS Public Safety EM Environment SC Services that support Communities

Council initiatives Maintain and extend the footpath network as resources permit		Measure Extend the footpath network by 1.5km per annum. <i>(Previous number reflected the length of footpath vested in Council from developers, however this has reduced drastically).</i>		PS SC EM
Result 2010/11: 1.2km	Target 2011/12: 1.5km	Result 2011/12: 1.1 km	Not Achieved - Comments: New footpaths were constructed on 7sites which included Lake Road, Kaitaia North Road, Kaitaia (2), Inland Road, Whatuwhiwhi, Station Road, Kaikohe, Nisbet Road, Moerewa, Sydney Street, Kaikohe. Footpath maintenance was carried out to the limit of the available funding for repairs and maintenance.	

Council initiatives Maintain and extend the footpath network as resources permit		Measure Renew 2km of footpath per annum.		PS SC EM
Result 2010/11: 1.2km	Target 2011/12: 2.0km	Result 2011/12: 0.790km	Not Achieved - Comments: Council deferred the footpath renewal programme until a condition assessment of all footpaths was undertaken. A robust renewal programme will be included in the 2012/22 Long Term Plan.	

Council initiatives Maintain and extend the footpath network as resources permit		Measure Percentage of residents satisfied with footpath network (Communitrak Survey).		PS SC EM
Result 2010/11: 55%	Target 2011/12: 70%	Result 2011/12: 58%	Not Achieved - Comments: Although the percentage satisfied has increased it has not reached the stretch target of 70%. The reasons for dissatisfaction are the same as last survey and include not enough footpaths, more maintenance required and uneven footpaths.	

Council initiatives Ensure the footpath and car park network remains safe		Measure Percentage of complaints about maintenance of amenity lighting responded to within 48 hours.		PS
Result 2010/11: 87.5%	Target 2011/12: 77%	Result 2011/12: 90%	Achieved - Comments: Council has conducted an intense review of all lighting in the district due to the rapid rise in energy costs during the past year. A programme of replacing old technology with new energy efficient lighting will commence in the new financial year.	

Council initiatives Ensure the footpath and car park network remains safe		Measure Percentage of complaints about car park maintenance responded to within 3 days.		PS
Result 2010/11: 80%	Target 2011/12: 86%	Result 2011/12: 93%	Achieved - Comments: Balancing the expectations of the community with the level of service that can be provided within the existing budgets.	

