





Wellbeing Report


In planning its work for the next 10 years Council looked at taking a “sustainable development” approach. Sustainable development is not just about the natural environment. It may be defined as ensuring community wellbeing now and in the future. This encompasses social, cultural, economic and environmental factors. Council will spread the message of sustainability throughout the Far North community, because we all have our part to play in safeguarding the district’s future wellbeing.


Council’s progress in contributing positively to the economic, environmental, social or cultural wellbeing of the community during 2011/12 is shown below.


Symbols used to identify projects contributing to each of the wellbeings:			
 Economic	 Environmental	 Cultural	 Social
PROJECT/BACKGROUND IN 2011/12	SUCCESS FACTOR AGAINST THE COMMUNITY WELLBEINGS		
Roads			
<p>Whangaroa Road Pavement Rehabilitation</p> <p>Includes geometric realignment, installation of kerb and channel, footpath, drainage provisions and sea wall</p>	<p>Improves the economic and social wellbeing of the community served by this road by reducing silt run off from the road in to the adjacent marine environment and enhancing access for seasonal holiday traffic.</p>		
<p>Rawene Road Foundation Stabilisation</p> <p>Including lowering of the existing road alignment, installation of proper drainage provisions and reinstatement of the road pavement</p>	<p>Improves the economic and social wellbeing of the community by addressing current and future traffic demands and reducing the risk of slips and settlement damage to the carriageway.</p>		
Stormwater			
<p>Russell Township Stormwater Improvement Project</p> <p>Including new and upgraded stormwater reticulation pipes and outfalls</p>	<p>Improved stormwater management reduces flood risk.</p>		
Water			
<p>Kaitaia Water Supply</p> <p>Acquisition of Sweetwater resource consent</p>	<p>The resource consent will enable sustainable existing and future demand of water supply to the community and reduce risks to supplies under potential future drought conditions, while protecting the natural river supplies.</p>		
Wastewater			
<p>Kaitaia Wireless Road and Kaikohe Ngawha</p> <p>New sewerage reticulation</p>	<p>Installation of new low pressure sewer systems connected to the town reticulation as replacement of household septic tanks. The projects were part funded by the Ministry of Health under its sanitary subsidy scheme to provide relief of health risks identified from failing private on site disposal systems.</p>		



Symbols used to identify projects contributing to each of the wellbeings:

 Economic

 Environmental

 Cultural

 Social

PROJECT/BACKGROUND IN 2011/12

SUCCESS FACTOR AGAINST THE COMMUNITY WELLBEINGS

Refuse and Recycling

Education Programme -1

Reducing the material going to landfill by increasing reuse and recycling

The amount of waste to landfill has been reduced down to 276kg per head of population.



Education Programme -2

Developing education packages for schools on recycling

We contract CBEC Ecosolutions to provide education in schools on recycling along with reduce, reuse and recovery.

Cemeteries, Public Toilets and Town Maintenance

Williams Road, Paihia - toilets

Up graded the toilets to improve the aesthetics of this toilet block

The improvements to the toilet improved the experience for tourist and other visitors using this facility.

Community Centres, Halls, Museums and Pensioner Housing

Pensioner Housing Improvements

Completed deferred maintenance and renewal projects at Awanui, Ahipara, Kaitaia and Omapere pensioner units

The improved maintenance and weather-tightness of the pensioner units improved the quality of life and increased the safety of the residents.

Community and Economic Development

Community Development Plans

2 plans completed in the 2011/12 year (Ahipara and Kaitaia). Assistance was provided for the Kawakawa and Horeke on an as "needed basis"

Supporting all 4 wellbeing's and the development of communities.

i-SITEs

Hokianga i-SITE

Working with the Hokianga community to develop a business model for the operation for the new Hokianga i-SITE

The i-SITEs have maintained a very good relationship with the Hokianga Tourism Association to enable increased economic opportunities for the people of Hokianga.

Libraries

Kaitaia Library

Commence incorporation of the Kaitaia library into Te Ahu

Provision of well presented, family friendly library space in the brand new Te Ahu facility.

Lighting, Carparks and Footpaths

Kaitaia Mainstreet

Part of the small town beautification programme

The upgrading in the mainstreet improved the amenity values, quality of life of residents living in the area and increased the safety of users.

Renewal of Footpaths

Renewal of Lake Road, Pukepoto Road, North Road - Kaitaia and Nisbet Street, State Highway 1, Moerewa

The renewal of old footpaths improves the quality of life of residents living in the area and increases the safety of users.



Symbols used to identify projects contributing to each of the wellbeings:

e Economic

n Environmental

c Cultural

s Social

PROJECT/BACKGROUND IN 2011/12

SUCCESS FACTOR AGAINST THE COMMUNITY WELLBEINGS

Community Activities - Recreation

Bay Sport

Developing a significant sub regional recreation centre in Kerikeri

The grant to Bay Sport enables further stages of the facility to be completed.

e c s

Kerikeri Domain

Developing a significant sub regional recreation centre in Kerikeri

Creates a new multi use community space.

e c s

Kerikeri Sports Complex

Developing a significant sub regional recreation centre in Kerikeri

The development of netball courts, rugby fields and a clubroom creates a new multipurpose recreation centre.

e c s

Parkdale Reserve

Developing a neighbourhood reserve with basketball court, small playground and improved drainage

The development of these local facilities improves the quality of life of the residents living in the area.

c s

Development Consents

Streamlined Building Consent Process

Implement a simple consent process to enable the customers to receive building consents in a faster manner than statute dictates.

This process has enabled the community to access consents in a shorter timeframe and is one of only a few available in the country.

e n c s

Building Consent Authority Accreditation

Continue to achieve the performance requirements under accreditation to ensure Council remains an accredited Building Consent Authority for the benefit of the district

Accreditation was achieved before the March 2012 time frame and the community was not affected by any service level reduction.

e n c s

Resource Consent Process Improvements

Implementing improvements to resource consent processing to ensure statutory timeframes are met

Improved processing times have provided certainty to applicants and has resulted in an increased the level of customer satisfaction (as shown in the Communitrack survey for this period).

e n c s

District Plan and Structure Planning

Community Plan Projects

Target of 4 Community Plan projects completed for year 2011/12

This target was achieved with community plans completed for Omapere/Opononi, Kaikohe, Whangaroa and Taipa.

e n c s

Awareness of the District Plan

Awareness and education programme around awareness of the District Plan - specific individual projects within the department have included updates of web page, and organised educational workshops with sector groups and practitioners


This is a work in progress, and although not meeting Annual Plan target, there has been an improvement from the previous year in public awareness.


e n c s



Symbols used to identify projects contributing to each of the wellbeings:

 Economic

 Environmental

 Cultural

 Social

PROJECT/BACKGROUND IN 2011/12

SUCCESS FACTOR AGAINST THE COMMUNITY WELLBEINGS

Customer Services

Shared Services

Continuing to train and multi skill staff to enable them to deal effectively with and address a wider range of issues and tasks at first point of contact

Working with the Te Ahu Charitable Trust to develop a new service delivery model incorporating all the services and functions provided by the Kaitaia Service centre, i-SITE, library, museum and Far North community centre

Developing a neighbourhood reserve with basketball court, small playground and improved drainage

Offering a cost effective customer service that is appropriate for all people of varying social and cultural background.

Creating a customer friendly space that encourages people to use the Te Ahu facility, offering streamlined services.

The development of these local facilities improves the quality of life of the residents living in the area.

Field Services

Stock Pound

Moving southern stock pound from the leased Pakaraka property to the Okaihau dog pound site

Project being costed as capital expenditure is now available on 2012/13 budget.

Food Control Plans

Managing the transition period as the registration of premises is phased out and replaced by food control plans. This is currently being done on a voluntary basis until the new legislation is enacted

Under the current "voluntary implementation program" all applications received have been successfully assessed and audited. Indications are the new legislation will be coming into effect in early 2013. There will be a hand over period, which could be as long as 4 years, requiring Council to operate dual systems. In the meantime, Council will continue to operate under the voluntary scheme, encouraging more operators to move over, before it becomes mandatory to do so.

Illegal Dumping Strategy Policy

Working with Council's refuse department to monitor and enforce the illegal dumping strategy policy

The emphasis has been to work with Council's contractors responsible for the emptying of street and park & reserve litter bins. The focus has been looking for evidence of private households using the bins as a source of disposing of household waste, free of charge. This has produced some favourable results, with a number of infringement notices being issued to offenders.

In addition, similar work has been carried out on remote roadside locations where large volumes of rubbish have been dumped.

Wandering Stock

Reduce the probability of fatal and serious crashes caused by wandering stock on Council roads

The number of incidents of wandering stock onto roads has reduced from 370 in 2010/11 to 327 in 2011/12. Officers have spent time with some stock owners where there have been frequent incidents of wandering stock. In some cases satisfactory outcomes, including improved fencing or removal of wild stock, have resulted.

Animal Control

Ensure the percentage of respondents indicating they are fairly satisfied as measured by the Communitrak Survey is above 68%

The number of incidents of wandering stock onto roads has reduced from 370 in 2010/11 to 327 in 2011/12. Officers have spent time with some stock owners where there have been frequent incidents of wandering stock. In some cases satisfactory outcomes, including improved fencing or removal of wild stock, have resulted.



Symbols used to identify projects contributing to each of the wellbeings:

e Economic

n Environmental

c Cultural

s Social

PROJECT/BACKGROUND IN 2011/12

SUCCESS FACTOR AGAINST THE COMMUNITY WELLBEINGS

Māori Development

Māori Engagement Strategy and Action Plan

e n c s

The Māori engagement strategy and action plan continues to provide the framework and development outcomes

Supports an improved Council relationship with Māori in areas of strategic importance.

Treaty of Waitangi

e n c s

Included clear statements of Council's commitment to the principles of the Treaty of Waitangi in key documents including the Annual Plan

Shows Council's intention to reflect the Treaty of Waitangi principles in addressing the priorities set out in its plans.

Council and Committee Reports

e n c s

An "Implications for Māori" section in Council and Committee reports provides Elected Members with a Māori perspective that may be considered as part of the decision making process

Ensures the Māori perspective is reflected.

Māori Engagement Operating Manual

e n c s

Engagement protocols continue to form the basis of Māori engagement, with staff providing 1 on 1 mentoring appropriate to the situation

Supports Council's work by identifying appropriate protocols of engagement with Māori.

Iwi Technicians Forum

e n c s

The Iwi Technicians Forum has continued to focus attention on providing active input and participation into the Regional Policy Statement as a priority to assist in the development of future Council policy

Supports consultation with Māori on issues that may influence future Council policy.

Ward Based Māori Representative Groups

e n c s

The Terms of Reference for 2 of the 3 ward based Māori Reference Groups have been adopted with Te Hiku requiring further negotiations. In addition to this, Council in working towards a Unitary Authority for the Far North has signalled its support, in principle, for having dedicated Māori seats on Council once the status has been achieved

Provides an opportunity for Māori issues to be addressed as part of Council business.

Māori Economic Development Projects

e n c s

Supported 4 economic development projects

Promotes Māori economic development.

Human Resources

Reduce Costs

e

Requirement to reduce expenditure resulting in a reduction in recruitment costs

Significantly reduced costs by undertaking all recruitment in house.

Employment Opportunities

s

Provide employment opportunities for the community

Our recruitment focus is primarily in the Far North with the exception of key skills areas that prove difficult to recruit, such as planners and engineers. A cadet programme was run in 2011 and is to be repeated in the 2013 financial year. New scholarship programmes in the planning and engineering departments have been introduced in 2012 for locals to participate in.

