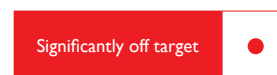
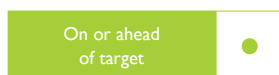


How we performed against the first year of the Long-Term Plan (LTP) 2012/22

The tables below reflect the progress of our key work during 2012/13. Each action/project is linked to the strategic objectives and priorities set in the LTP. The progress at the end of the financial year against each action/project has been represented by:



Strategic Objective:
Investment in new infrastructure as and when affordable.

2012/13 Action/project	Background	Progress
PRIORITY 1: Council will upgrade treatment plants to meet Resource Consent renewals.		

Kaeo sewerage treatment plant upgrade in progress	Kaeo sewerage treatment plant upgrade to meet resource consent renewal standards	●
<p>Progress comments: Plant upgrade has been commissioned and is undergoing performance testing at present. There may be a requirement to add a final UV disinfection process if resource consent compliance cannot be achieved. Discussions are being held with Northland Regional Council on current performance and final need for UV treatment.</p>		


Hihi sewerage treatment plant upgrade	Hihi sewerage treatment plant upgrade to meet resource consent renewal standards	●
<p>Progress comments: Construction of new filters and UV equipment is complete.</p>		

2012/13 Action/project	Background	Progress
PRIORITY 2: Provide sewer reticulation extensions and upgrades.		

Awanui reticulation replacement	Awanui Effluent Disposal System (EDS) replacement	●
<p>Progress comments: Construction works in progress, 98% pumps installed. Transfer rising main to Kaitaia completed and final pump station under construction.</p>		

Opua reticulation extension	Opua new reticulation system	●
<p>Progress comments: Construction completed.</p>		


Completed 

On or ahead of target 

Within 10% of target or some moderate slippage 


Significantly off target 

2012/13 Action/project	Background	Progress
PRIORITY 3: Improvements in customer levels of service.		

Reduce sewer spills	Reduction in sewer spills through increased sewer maintenance	
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Progress comments: Sewer spills have reduced by approximately 50% since November 2012. Pipe replacement work is being carried out under the renewals programme on an 'as needs' and identified basis. Routine pipe hydroblasting has assisted in the reduction of spills. The implementation of closed-circuit television (CCTV) work as a preventive maintenance measure is being investigated.

Each sewer spill to land or water regardless of quantity is investigated and discussed with our contractor and mitigation measures put in place which in most cases requires some level of renewal work. Transfield Services Ltd and Council will compare blockage data with similar councils and industry standard figures.

Odour remedies	Reduction in odour complaints	
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Progress comments: The Kerikeri Wastewater Treatment Plant and Paihia waterfront are known odour areas. Actions relating to the Kerikeri Wastewater Treatment Plant include ensuring the covers on sedimentation tanks are closed after maintenance activities. Discussion at present regarding minor refurbishment of the bark biofilter. An odour complaint regarding the Kaikohe ponds resulted in an action to ensure the screenings bin is regularly limed.

There have been no recorded odour complaints relating to the Paihia waterfront for several months.