

Community Outcome: A Safe and Healthy District

About this Outcome: Develop and maintain a safe and affordable transport network to enable access to, from and within the district.

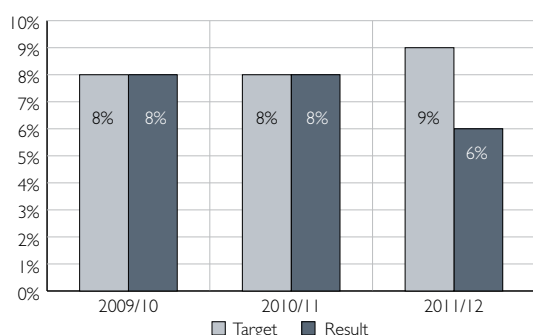
Actual achievements against the Key Performance Indicators (KPI) and targets that the Council uses to monitor levels of service are detailed below:

KPI: The ferry service will run in accordance with the advertised timetable	LTP Target	Result 2012/13
ACHIEVED: No service related delays or disruptions. Contractors performing satisfactorily.	95%	99%
<i>* This KPI above is new in the LTP 2012/13. Unable to provide a three year view of performance.</i>		

KPI: Roads are accessible all year round or access restored within response times	LTP target	Result 2012/13
NOT ACHIEVED: Maintenance contractors performing services satisfactorily due to long periods of dry weather in 2012/13. However, five road closure incidences occurred during the year due to damage from logging trucks and wet weather.	100%	99%
<i>* KPI above is new in the LTP 2012/13. Unable to provide a three year view of performance.</i>		

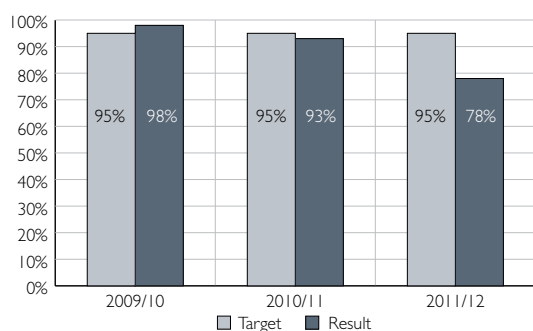
KPI: At least 9% (approximately 80 km) of the network is resealed per year (subject to NZTA confirmation of funds available)	LTP Target	Result 2012/13
NOT ACHIEVED: 60 km of the network has been resealed. Reduced this year to provide funds for other priorities (metalling of damaged forestry roads).	9%	6%

Graph shown below details a three year view of performance:



KPI: Percentage of requests for service (RFS) responded to in set time for the road network	LTP Target	Result 2012/13
NOT ACHIEVED: Roving RFS dominated statistics as anticipated during winter months. Streetlight RFS statistics slipped as contractor demand rose while new LED streetlight installations' progressed.	95%	76%

Graph shown below details a three year view of performance:



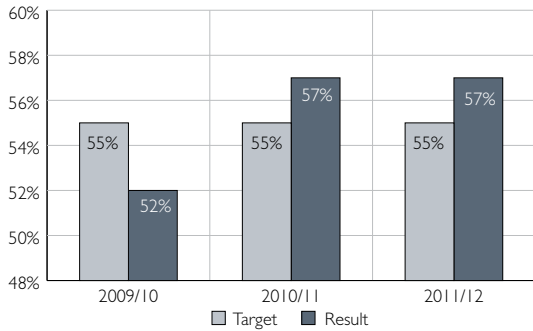
KPI: Percentage satisfied with the roading network	LTP Target	Result 2012/13
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NOT ACHIEVED: Hokianga, Kaitaia, Kerikeri, Towai and Waipapa roads raised the greatest concerns, with complaints ranging across traffic, potholes, maintenance and safety issues. However, the other half of residents surveyed indicated that the road conditions are fine or adequate, with some mention of the roads being well maintained and allowing travel to 'where you want to go'.

57%

51%

Graph shown below details a three year view of performance:



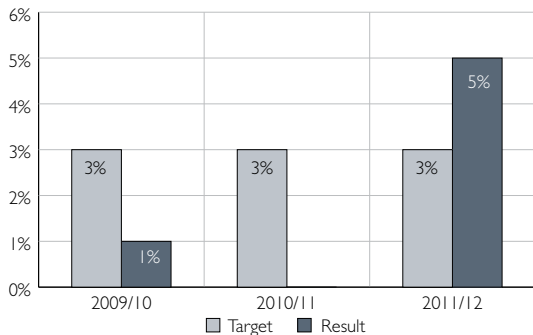
KPI: At least 3 bridge renewals/upgrades under taken per year	LTP Target	Result 2012/13
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NOT ACHIEVED: Bridge replacements at Runaruna Road, Hokianga, Browns Road, Kaikohe and West Coast Road, Hokianga were not completed by June 2013 due to consultant and resource consent issues.

3

0

Graph shown below details a three year view of performance:



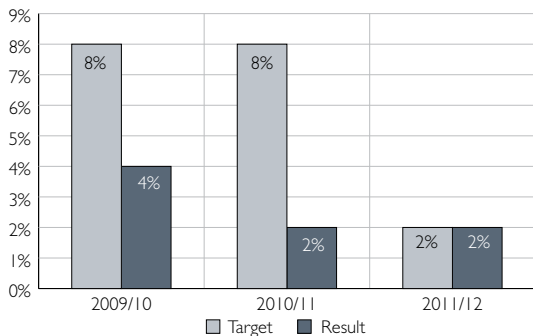
KPI: To reduce the number of fatal crashes per year where the Council roads is the contributing factor	LTP Target	Result 2012/13
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ACHIEVED: There is no one reason for the reduction and is a result of a number of variations.

<2

0

Graph shown below details a three year view of performance:



KPI: To reduce the number of serious crashes per year where the Council roads is the contributing factor

LTP Target

Result 2012/13

ACHIEVED: There is no one reason for the reduction and is a result of a number of variations.

<12

1

Graph shown below details a three year view of performance:

