

Community Outcome: Services that Support a Sustainable and Liveable Environment and a Vibrant and Thriving Economy

About this Outcome: To align Māori social and development outcomes so that there are clearer opportunities and efficiencies when providing for the social, cultural, environmental and economic development and well-being of Māori within the Far North.

Actual achievements against the Key Performance Indicators (KPI) and targets that the Council uses to monitor levels of service are detailed below:

KPI: Increase in the number of capacity building workshops to enable Māori participation to occur	LTP Target	Result 2012/13												
ACHIEVED: The target has been exceeded and continues to be a work in progress with the Unitary Authority Working Party, Rating Working Party (work in progress), Economic Working Party at a Governance level and workshops with individual land owners and Trusts.	3	5												
Graph shown below details a three year view of performance:														
<table border="1"> <caption>Three year view of performance for KPI: Increase in the number of capacity building workshops to enable Māori participation to occur</caption> <thead> <tr> <th>Year</th> <th>Target</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>2</td> <td>2</td> </tr> <tr> <td>2010/11</td> <td>2</td> <td>2</td> </tr> <tr> <td>2011/12</td> <td>3</td> <td>5</td> </tr> </tbody> </table>			Year	Target	Result	2009/10	2	2	2010/11	2	2	2011/12	3	5
Year	Target	Result												
2009/10	2	2												
2010/11	2	2												
2011/12	3	5												

KPI: Satisfaction rating of participants at capacity building workshops	LTP Target	Result 2012/13
ACHIEVED: Customer feedback forms from participants receiving positive feedback on completion of workshops.	75%	75%
*This KPI above is new in the LTP 2012/13. Unable to provide a three year view of performance.		

KPI: Number of economic development projects completed with Iwi/Hapu	LTP Target	Result 2012/13												
ACHIEVED: Council's role is supporting Māori development projects for the community. Due to external influences Council cannot determine the timeframes affixed or confirm closure date. Mills Farm has been handed over to FNHL to project manage, Lake Omapere Mini Hydro Power Scheme is now sitting with the Māori Land Court awaiting transfer of shares and Parahirahi Trust is currently determining course of action.	3	3												
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