

## Community Outcome: A Safe and Healthy District

**About this Outcome:** To safeguard public health and safety

Actual achievements against the Key Performance Indicators (KPI) and targets that the Council uses to monitor levels of service are detailed below:

KPI: Percentage of RFS responded on time	LTP Target	Result 2012/13
<b>ACHIEVED:</b> Throughout the year the team have been focused on achieving this target. New processes implemented have allowed for this target to be sufficiently met.	90%	97%
<i>*This KPI above is <b>new</b> in the LTP 2012/13. Unable to provide a three year view of performance.</i>		

KPI: Resource consent conditions monitored per "terms of consent conditions" within specific timeframes	LTP Target	Result 2012/13
<b>ACHIEVED:</b> The current system setup restricts the ability to accurately report on specific "terms of consent conditions within specific timeframes". Reporting on specific condition timeframes does not provide an accurate representation of the team's performance, as these are dependant on whether the condition has a realistic timeframe or whether a consent holder complies within the required time. 88% of condition inspections conducted have been reported as complete in some form; however this is only indicative of inspections which have been carried out and the degree of compliancy as completed by the consent holder. However, consents rather than specific conditions can be reported on: 94% of consents have been monitored and are compliant within their 5 year timeframe for the period of 1st July 2012 to 30th June 2013.	90%	94%
<i>*This KPI above is <b>new</b> in the LTP 2012/13. Unable to provide a three year view of performance.</i>		