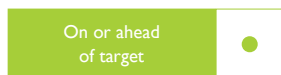


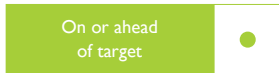
How we performed against the first year of the Long-Term Plan (LTP) 2012/22

The tables below reflect the progress of our key work during 2012/13. Each action/project is linked to the strategic objectives and priorities set in the LTP. The progress at the end of the financial year against each action/project has been represented by:



Strategic Objective:
A leaner, more customer focused organisation.

2012/13 Action/project	Background	Progress
PRIORITY I: Continue to improve building consent management processes and services.		
Half yearly Construction Section News	Collaborative Council construction sector newsletter to assist industry with changes to the building sector	●
Progress comments: Collaborative Council effort between Whangarei District Council, Far North District Council and Kaipara District Council. Newsletter released in March 2013. This has been continuing as a collective from the Building consent authority (BCA). The winter newsletter has been published and circulated.		
Fee and Service Charges review	Comply with long-term plan requirement to adjust on yearly basis	●
Progress comments: Proposed changes to the Building Fees and Charges Schedule were approved by Council, 28 March 2013. Staff have worked to update the schedules and systems for implementation 1 July 2013. This has now been completed with the fees schedule and calculator available online.		
Website updates	Annual review on website content for currency	●
Progress comments: Ongoing, future updates to include additional information for building warrant of fitness requirements for property owners.		
Annual verification and inspection process for buildings with warrants of fitness	This is a requirement under legislation to ensure specified or life safety systems are tested and maintained to the appropriate level	●
Tri-annual verification of all pools on the swimming pool register	Council takes all reasonable steps to ensure compliance with the Fencing of Swimming Pools Act 1987	●
Progress comments: Inspection and follow up on track with use of BCA resources for inspections. This BCA continues to shift resources in a reactionary process to provide customer service. It is noted that there is an increase in residential Building Consent applications and adequate resourcing will be required to continue to maintain a satisfactory level of service to the industry and statutory compliance is achieved.		
Staff to record hours on specific areas	Adhere to Council's user pays policy	●
Progress comments: Building staff now operating in a time recording environment. This has been adopted through the new fees and charges regime agreed by Council.		
Annual renewal of compliance schedules and building warrant of fitness	This is a requirement under legislation	●
Progress comments: Ongoing, Building Act Amendment to update on track.		



2012/13 Action/project	Background	Progress
Project fees over \$20,000 pay a levy	This levy is a cost effective solution to cover the ongoing accreditation cost	●
Progress comments: Levy is in place and being charged for projects with a value over \$20,000.00.		
Building consent authority (BCA) accreditation standard practice and procedure	Bi-annual requirement under legislation (BCA regulations 2006)	●
Progress comments: Audit programmed for the week of 29 October to 1 November 2013, conducted by International Accreditation New Zealand (IANZ).		