Community Outcome: A Safe and Healthy District

About this Outcome: Unrestrained dogs and wandering stock are controlled.

Actual achievements against the Key Performance Indicators (KPI) and targets that the Council uses to monitor levels of service are detailed below:

KPI: Percentage of incidences responded to within set timeframes dependent on seriousness of incident	LTP Target	Result 2012/13
ACHIEVED: The staff have focused on implementing new processes to achieve the target.	90%	96%
*This KPI above is new in the LTP 2012/13. Unable to provide a three year view of performance.		

KPI: Number of awareness programmes	LTP Target	Result 2012/13
ACHIEVED: All sessions were as a result of requests from external groups and agencies, requesting specific training on dog behaviour awareness etc.	6	7
*This KPI above is new in the LTP 2012/13. Unable to provide a three year view of performance.		