

## Community Outcome: A safe and healthy district

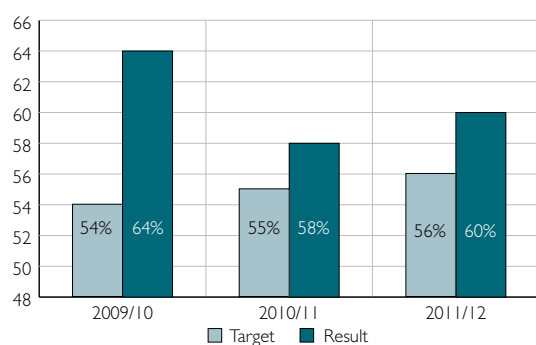
**About this Outcome:** Public buildings and car parks are safe, maintained and accessible by all.

Actual achievements against the Key Performance Indicators (KPI) and targets that the Council uses to monitor levels of service are detailed below:

KPI: Increase the number of public toilets with disabled access per annum	LTP Target	Result 2012/13
<b>ACHIEVED:</b> The 2 projects for Broadwood and Rangiputa have been completed.	2	2
<i>KPI above is new in the LTP 2012/13. Unable to provide a three year view of performance.</i>		

KPI: Percentage of people are satisfied with cleanliness of public toilets	LTP Target	Result 2012/13
<b>NOT ACHIEVED:</b> The main reason for dissatisfaction stems from dirty, smelly facility that need cleaning. A third of those dissatisfied indicated that the facilities need an upgrade, being in a poor condition, while a further 14% feel there are not enough facilities available in their area.	62%	50%

*Graph shown below details a three year view of performance:  
(The difference being "Percentage satisfied with public toilets in Communitrak Survey" was used to monitor this KPI in previous years)*



KPI: Less than 2 non-compliance notifications per month	LTP Target	Result 2012/13
<b>ACHIEVED:</b> No non-compliance notifications issued - all work within specifications. This has been achieved by regular monitoring and auditing of all public toilets by both contractor and Council officers.	2	0

*Graph shown below details a three year view of performance:  
(The difference being percentage of toilets that comply with public toilet standards was used to monitor this KPI in previous years)*

