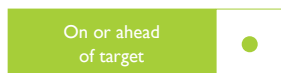


How we performed against the first year of the Long-Term Plan (LTP) 2012/22

The tables below reflect the progress of our key work during 2012/13. Each action/project is linked to the strategic objectives and priorities set in the LTP. The progress at the end of the financial year against each action/project has been represented by:



Strategic Objective:

A leaner, more customer focused organisation.

2012/13 Action/project	Background	Progress
PRIORITY 1: Make libraries more accessible and able to meet the community's needs.		

Provide same Far North Libraries card to public and community libraries	Providing a common library card to public and community libraries	●
<p>Progress comments: Branch Managers have formed a working party to 1) clarify the community libraries that wish to participate, 2) contact those libraries, and 3) formulate an action plan. Most community libraries have been contacted and not all are interested in this. Community library surveys being done to see if community patrons are happy about our offer. A letter has been drafted to be sent out to all community libraries.</p>		

2012/13 Action/project	Background	Progress
PRIORITY 2: Develop libraries that support our communities.		

Establish learning programmes, exhibitions and events that foster the joy of reading and support the development of literacy, appreciation of our culture, heritage and the arts	Our public libraries are community-based organisations essential to allowing individuals to engage with library services and with other people in their community, participate in community life and decision-making, strengthen their local communities, and foster in them a sense of connection and belonging	●
<p>Progress comments: Established book clubs across the Libraries and a marketing plan for the Archives Room at Procter Library is being developed.</p> <p>Procter Library Archives Room focused on building further the Library's relationship with the local retirement village and fostering with them a larger sense of connection to the Library and their local community.</p> <p>A number of events and information sessions were hosted by Far North Libraries including Department of Internal Affairs, education providers, Musicians, Poets, and Authors.</p> <p>Library Staff made presentations throughout the year to external groups about our library services.</p>		

2012/13 Action/project	Background	Progress
PRIORITY 3: Provide Libraries that are current and relevant.		

Maintain relationships with stakeholders and the community; establish an effective volunteer programme to reduce costs and maximise use of volunteers	Our libraries have formed strategic alliances and partnering across regional and national boundaries such as Aotearoa People's Network Kaharoa (APNK), LIANZA and Association of Public Library Managers (APLM) along with our local communities. The use of well trained volunteer time is complementary to that of our paid professional staff.	●
<p>Progress comments: Partnering with Northtec, Whangarei and Kaipara District Libraries to take advantage of library workshops, and lower cost of attendance for library staff. Attendance at the meeting for North Island Library Managers. Signs are up in Kaikohe and Kaeo Libraries advertising the desire to have volunteers working in the libraries with positive response and some training in Kaeo happening. Three day visit from Auckland Libraries, and Parkes Shires Library, Australia, for a share and familiarise session how Council operates Far North District Council libraries.</p> <p>Some staff attending school library meetings to form reading groups. Kaitiaki staff working on the StoryLine festival.</p>		