

Contact Details

Service Centres

Council service centres can be found in the following locations:

Headquarters – Kaikohe

Memorial Avenue

Kaikohe

Tel: 0800 920 029

Tel: 09 401 5200

Fax: 09 401 2137

Monday - Friday

8:00am - 5:00pm

Kaitaia

Te Ahu

Kaitaia

Tel: 0800 920 029

Tel:

Fax:

Monday - Friday

8:00am - 5:00pm

Kaeo

Leigh Street

Kaeo

Tel: 0800 920 029

Fax: 09 405 0379

Monday - Friday

8:00am - 4:30pm

(closed 12:30pm - 1:00pm)

Procter Library, Kerikeri

Procter Library

Cobham Road

Kerikeri

Fax: 09 404 305

Monday - Friday

8:00am - 4:30pm

Kawakawa

Gillies Street

Kawakawa

Tel: 0800 920 029

Fax: 09 407 7127

Monday - Friday

8:00am - 5:00pm

Rawene

Parnell Street

Rawene

Tel: 0800 920 029

Fax: 09 405 7828

Tuesdays and Thursdays

8:00am - 4:30pm

(closed 12:30pm - 1:00pm)

Hokianga

i-SITE Visitor Information Centre

29 - 31 State Highway 12

Opononi

Tel: 09 405 8869

Fax: 09 405 8317

Open 7 days (except Christmas Day)

8:30am - 5:00pm

All correspondence should be directed to: Private Bag 752, Kaikohe 0440 or via Council's website at <http://www.fndc.govt.nz/contact/email-us>

Customer Enquiries

Customers can access a full range of services at any of our Service Centres or by contacting our Call Centre on 0800 920 029 (Far North landline callers only) or 09 401 5200. You can contact a representative by telephone 24 hours a day, 7 days a week on our service number 0800 920 029 or on 09 401 5200. Outside of normal working hours, an after hours answering service will log and escalate any urgent requests.

Facsimile 09 401 2137, or visit our website: www.fndc.govt.nz/contact/email-us