

Symbols used to identify each measure contributing to community outcomes

PH Public Health EM Environment

Council Initiatives		Measure		EM PH
Improvements in recycling facilities		Percentage by tonnage of waste that is recycled/reused		
Result 2009/10: 49%	Target 2010/11: 52%	Result 2010/11: 54.78%	Achieved - Comments: The public have taken up the challenge to recycle as further community recycling stations have been provided.	
In 2009/10 Council advised: Public education to encourage better use of facilities and waste reduction.			Challenges going forward: Continue with public education on recycling and waste reduction while adding further recycling facilities throughout the district	

Council Initiatives		Measure		EM
Introduction of greenwaste processing Implementation of environmental awareness programme		Per capita volume of refuse from District disposed of at landfills		
Result 2009/10: 1.70	Target 2010/11: 1.58	Result 2010/11: 1.51	Achieved - Comments: Economic climate has incentivised people to waste less and focus more on recycling.	
In 2009/10 Council advised: Provide incentives for recovery of waste and work with waste contractors to reduce waste to landfill.			Challenges going forward: Build on achievement in waste reduction and continue to work with contractors to recover material from the waste stream.	

Council Initiatives		Measure		PH EM
General service improvements		Percentage of respondents very satisfied /satisfied with refuse service in Communitrak survey		
Result 2009/10: 66%	Target 2010/11: 71%	Result 2010/11: 68%	Not Achieved - Comments: Main concern is cost and ease of access to transfer stations. Council operates a user pays policy and does not cover refuse collection or disposal within the rates. However, user level was 83% satisfied.	
In 2009/10 Council advised: The challenge will be to educate the community about waste reduction strategies and increase understanding that currently rates are not subsidising kerbside collections.			Challenges going forward: Council's policy is to have Refuse services within 30min drive for 90% of people. The challenge will be to educate the community about waste reduction and resource recovery.	

Council Initiatives		Measure		EM
Improvements in infrastructure and equipment		Percentage of respondents very satisfied /satisfied with recycling services in Communitrak Survey		
Result 2009/10: 65%	Target 2010/11: 7 75%	Result 2010/11: 72%	Not Achieved - Comments: Recycling Stations have been expanded into outlying communities. There is a perception that kerbside collection should be free. However, user level result was 85% satisfied.	
In 2009/10 Council advised: Our challenge will be to provide more community recycling facilities and improve the education of the customer about the true costs of recycling.			Challenges going forward: Our challenge will be to continue with more community recycling facilities and improve the education of the customer about the savings that can be made from recycling.	

