

# Wellbeing Report

In planning its work for the next ten years Council looked at taking a “sustainable development” approach. Sustainable Development is not just about the natural environment. It may be defined as ensuring community wellbeing now and in the future. This encompasses social, cultural, economic and environmental factors. Council will spread the message of sustainability throughout the Far North community, because we all have our part to play in safeguarding the district’s future wellbeing.

Council’s progress in contributing positively to the economic, environmental, social or cultural wellbeing of the community during 2010/11 is shown below.

Symbols used to identify projects contributing to each of the wellbeings:

**e** Economic    **n** Environmental    **c** Cultural    **s** Social

## PROJECT/BACKGROUND IN 2010/11

## SUCCESS FACTOR AGAINST THE COMMUNITY WELLBEINGS

### Roads

#### Waipapa Road Widening Stages 2

(1.59 km from Mawson Avenue to Waitotara Road) and 3 (final, 1.03 km from Waitotara Road to Cochrane Road) including pavement rehabilitation, the addition of walking and cycling facilities, drainage improvements and flood reduction works (Stage 3 only).

**e s**

Improves the economic and social well being of the community by addressing current and future traffic demands, promoting alternative forms of transport and reducing the risk of flooding on properties alongside the road.

#### Rawhiti Road Seal Extension

2km from route position 2080m to 3780m.

**e n c s**

Improves the economic and social well being of the community served by this road by reducing dust levels, silt run off from the road in to the adjacent marine environment and enhancing access for seasonal holiday traffic.

### Stormwater

#### Drainage Improvement Works

Completed in Kaitaia (Puckeys Ave, Farrimond Place), Mangonui (Mary Hasset Place, below Kupe Road), Russell (Wellington St/Longbeach Road) 90% complete. Delays due to weather. Coopers Beach (design finalised consultation nearing completion), Ahipara (investigations complete design 90% complete).

**e s**

Improved Stormwater management reduces flood risk.

### Water

#### Kerikeri Water Treatment Plant

Treatment plant upgrade.

**e n s**

The upgrade has ensured adequate supply of potable water to the community, businesses and hotels during the summer peak periods.



Symbols used to identify projects contributing to each of the wellbeings:



Economic



Environmental



Cultural



Social

## PROJECT/BACKGROUND IN 2010/11

## SUCCESS FACTOR AGAINST THE COMMUNITY WELLBEINGS

### Wastewater

#### Kaitia Wastewater Treatment Plant

Treatment plant upgrade.



Installation of floating media to the exiting treatment plant has provided an environmental, cost effective and sustainable solution to achieving the higher environmental standards required by the resource consent.

### Refuse and Recycling

#### Education programme

Reduce material to landfill & increase recycling.



Landfill target 320kgs per person / year. Achieved 302kgs per person in 2010/11. Recycling increased by 10%.

#### Building Relationships

Work with Council's contractors to improve services community recycling facilities in small communities.



Recycling Stations set up in Rawene and Whangaroa and seasonal at Rawhiti with community support.

### Cemeteries, Public Toilets and Town Maintenance

#### Williams Road, Paihia - Toilets

Up-graded the toilets to improve the aesthetics of this toilet block.



The improvements to the toilet improved the experience for tourist and other visitors using this facility.

### Community Centres, Halls, Museums and Pensioner Housing

#### Pensioner Housing improvements

Completed deferred maintenance and renewal projects at Awanui, Ahipara, Kaitia and Omapere pensioner units.



The improved maintenance and weather tightness of the pensioner units improved the quality of life and increased the safety of the residents.

### Community and Economic Development

#### Community Development Plans

Three plans completed in the 2010/11 year (Whangaroa, Kaikohe and Omapere/Opononi).



Supporting all four wellbeings and the development of communities.

#### Small Town Beautification Programme

Nine projects completed in District in 2010/11.



Making the Far North a more attractive area to live in.

#### Small Town Beautification Programme

Action plan from Council workshops in the process of implementation.



Addresses issues faced by older people and people with disabilities.



Symbols used to identify projects contributing to each of the wellbeings:

**e** Economic

**n** Environmental

**c** Cultural

**s** Social

## PROJECT/BACKGROUND IN 2010/11

## SUCCESS FACTOR AGAINST THE COMMUNITY WELLBEINGS

### I-SITEs

#### Hokianga i-SITE

**e c s**

Establishment of Hokianga Economic Development Centre to house the Hokianga i-SITE.

Maintaining a presence in the Western Ward and working with the Hokianga community to develop the Centre.

### Libraries

#### Archives Room

**c s**

Develop an archives room at Procter Library.

Supporting our communities to preserve and explore our heritage.

#### Aotearoa People's Network Kaharoa (APNK)

**e c s**

Implementation of APNK free internet in Libraries.

Public library users able to access the best connectivity within their communities; access the digital content they need to live, learn, work and play and learn and gain confidence in the use of ICT's in terms of tools and access to the digital world.

### Lighting, Carpark and Footpaths

#### Kaitaia Mainstreet

**e c s**

Part of the small town beautification programme.

The upgrading in the mainstreet improved the amenity values, quality of life of residents living in the area and increased the safety of users.

#### Footpaths at Lake Road, Pukepoto Road, North Road - Kaitaia and Nisbet Street, State Highway 1 - Moerewa

**e c s**

Renewal of footpaths.

The renewal of old footpaths improves the quality of life of residents living in the area and increases the safety of users.

### Community Activities - Recreation

#### BaySport

**e c s**

Developing a significant sub-regional recreation centre in Kerikeri.

The grant to BaySport enables further stages of the facility to be completed.

#### Kerikeri Domain

**e c s**

Developing a significant sub-regional recreation centre in Kerikeri.

Creates a new multi-use community space.

#### Kerikeri Sports Complex

**e c s**

Developing a significant sub-regional recreation centre in Kerikeri.

The development of netball courts, rugby fields and a multi-purpose clubroom creates a new multi-purpose recreation centre.

#### Parkdale Reserve

**c s**

Developing a neighborhood reserve with basketball court, small playground and improved drainage.

The development of these local facilities improves the quality of life of the residents living in the area.



Symbols used to identify projects contributing to each of the wellbeings:

**e** Economic    **n** Environmental    **c** Cultural    **s** Social

## Development Consents

### Ongoing Regulatory Updates

**e n s**

Industry updates and educational seminars are required to ensure the building industry is on top of changing legislation.

The practitioners are regularly informed of the changes in legislation and issues around weathertight homes. A combined regional newsletter has been created and practitioner presentations occur quarterly.

## District Plan and Structure Planning

### Climate Change Strategy

**e n c s**

This strategy is being developed to assist Council and the Community to recognise and prepare for the impacts of climate change.

The draft strategy is completed, which will form the basis of the final strategy.

## Customer Services

### Shared Services

**e c s**

Multi-skilling staff in order for them to perform a wider range of tasks at first point of contact.

Provision of a more cost effective and efficient customer service.

## Field Services

### Food Control Plans

**e n c s**

Assessment and audit of food control plans

Council has continued to operate under the voluntary implementation program in readiness for the Food Bill when it is passed by Parliament. This bill is now expected to be delayed due to the forthcoming General Elections.

To date all applications have been assessed and processed, with first audits carried out on hotels that are part of the Rugby World Cup accommodation.

### Bylaws and Policies

Complete review of regulatory bylaws and policies.

All bylaws and policies were successfully reviewed, taking them through a public consultation, hearings and adoption of new bylaws. Two bylaws which were obsolete were allowed to lapse.

### Noise complaints

**e n c s**

Responding to noise complaints.

Response times to noise complaints was improved to 98% from a target of 92%.

### Compliance Assurance

**e n c s**

Respond to complaints regarding Land Use, District Plan, Bylaws and RMA.

85% of complaints were responded to in the required time, which was slightly down from the target of 90%.

### Wandering stock

**e n c s**

Number of wandering stock-related RFS.

384 incidents – target was 370, slightly more than expected. However, adverse weather and flooding throughout the year were a contributory factor.



Symbols used to identify projects contributing to each of the wellbeings:

**e** Economic

**n** Environmental

**c** Cultural

**s** Social

PROJECT/BACKGROUND IN 2010/11

SUCCESS FACTOR AGAINST THE COMMUNITY WELLBEINGS

## Māori Development

### Dog Control

**e n c s**

Percentage of Requests for Services (RFS) relating to dogs responded to in required time.

92% target, however only 84% was achieved. RFS's on short lead time were a contributing factor to the lower than expected success rate.

### Dog Registration

**e n c s**

Percentage of known dogs currently registered.

Target of 90% was achieved. A good result considering there was a complete change to the fee structure for registration.

### Maori Engagement Strategy and Action Plan

**e n c s**

Approved strategy provides a framework to support Māori engagement and development outcomes.

Supports an improved Council relationship with Māori in areas of strategic importance.

### Treaty of Waitangi

**c s**

Included clear statements of Council's commitment to the principles of the Treaty of Waitangi in key documents including the Annual Plan.

Shows Council's intention to reflect Treaty principles in addressing the priorities set out in its plans.

### Council and Committee reports

**c s**

An "Implications for Māori" section in Council and Committee reports provides elected members with a Māori perspective that may be considered as part of the decision-making process.

Ensures the Māori perspective is reflected.

### Māori Engagement Operating Manual

**e n c s**

Engagement protocols have been developed.

Supports Council's work by identifying appropriate protocols of engagement with Māori.

### Iwi Technicians Forum

**e n c s**

The Iwi Technicians Forum have provided active input and participation into the RPS as a priority to assist in the development of future Council policy.

Supports consultation with Māori on issues that may influence future Council policy.

### Ward-based Māori Representative Groups

**e n c s**

Māori Reference Groups have been established alongside Community Boards to provide a channel for Māori views and issues into Council's decision-making processes.

Provides an opportunity for Māori issues to be addressed as part of Council business.

### Māori economic development projects

**s**

Supported three Māori economic development projects.

Promotes Māori economic development.

## Human Resources

### Reduce costs

**e**

Requirement to reduce expenditure resulting in a reduction in recruitment costs.

Significantly reduced costs by undertaking all recruitment in-house.

### Employment Opportunities

**s**

Provide employment opportunities for the community.

98% of staff recruited in this period were from the Northland region.

