

Symbols used to identify each measure contributing to community outcomes

PS Public Safety EM Environment SC Services that support Communities

Council Initiatives Maintain and extend the footpath network as resources permit		Measure Extend the footpath network by 1.5km per annum		PS SC EM
Result 2009/10: 0.4km	Target 2010/11: 1.5km	Result 2010/11: 1.2km	Not Achieved - Comments: As there were no footpath assets vested in Council from developers the target was not reached.	
In 2009/10 Council advised: Managing public expectations due to the requests for new footpaths always exceed funds available.			Challenges going forward: Continue to manage public expectations for new footpaths within the funds available.	

Council Initiatives Maintain and extend the footpath network as resources permit		Measure Renew 2.0km of footpath per annum		PS SC EM
Result 2009/10: 2.4km	Target 2010/11: 2.0km	Result 2010/11: 1.2km	Not Achieved - Comments: The delay in the renewal of Kaitaia mainstreet, Lake Road and North Road Kaitaia resulted in this target not being reached.	
In 2009/10 Council advised: Reviewing the asset condition of existing paths to determine if the most appropriate paths are being renewed.			Challenges going forward: Developing new renewal programs based on the condition assessment reports undertaken in 2010/11.	

Council Initiatives Maintain and extend the footpath network as resources permit		Measure Percentage of residents satisfied with footpath network (Communitrak Survey)		PS SC EM
Result 2009/10: 63%	Target 2010/11: 70%	Result 2010/11: 55%	Not Achieved - Comments: The concerns raised by 33% residents dissatisfied included not enough footpaths, and more maintenance needed.	
In 2009/10 Council advised: Managing the public expectations due to the requests for new footpaths always exceed funds available.			Challenges going forward: Maintaining the existing network rather than building more paths.	

Council Initiatives Ensure the footpath and car part network remains safe		Measure Percentage of complaints about maintenance of amenity lighting responded to within 48 hours		PS
Result 2009/10: 50%	Target 2010/11: 76%	Result 2010/11: 87.5%	Achieved - Comments: The removal of bollard lighting in Kaitaia accounts for the decreased complaints received in the 2010/11 year. The bollards were replaced with street lights partly funded by NZTA.	
In 2009/10 Council advised: Bollard lighting will be replaced in some areas with street lighting funded by New Zealand Transport Agency and development improvements by Far North Holdings Ltd.			Challenges going forward: Continue to manage community expectations with the level of service that can be provided within existing budgets.	

Council Initiatives Ensure the footpath and car part network remains safe		Measure Percentage of complaints about car park maintenance responded to within 3 days		PS
Result 2009/10: 85%	Target 2010/11: 85%	Result 2010/11: 80%	Not Achieved - Comments: Although this KPI did not meet target there were very few received that referred to Council car parks.	
In 2009/10 Council advised: Balancing the expectations of the community with the level of service that can be provided within existing budgets.			Challenges going forward: Continue to manage community expectations with the level of service that can be provided within existing budgets.	

